**Our Mission**

The mission of Olean General Hospital is to provide excellent patient care in response to the health care needs of the community. In support of this mission, Olean General Hospital is committed to the following:

Compassion...........our sympathetic awareness of each person's needs
Integrity..................our dedication to honesty
Innovation..............our pursuit of creativity
Respect..................our commitment to treat everyone with dignity
Community..............our understanding that we exist to serve those among us
Education...............our belief that knowledge fosters excellence

**Our Vision**

Olean General Hospital will be recognized as a progressive, innovative, rural community hospital that is acknowledged for the development of programs and services which enhance the health status of the community. We will exceed the expectations of those served, maintain standards of the highest quality and promote a rewarding work environment for staff and physicians.
On the following pages we take you on a tour that identifies and explains some of the many new programs and services available at Olean General Hospital. This hospital is a special place. With a legacy of over 100 years of care and service to the Olean area, Olean General Hospital remains dedicated to a mission that is responsive to the health care needs of the community while placing the highest priority on treating every individual with compassion, respect and dignity.

On behalf of our talented physicians, managers, and staff members, we welcome the opportunity to serve you and thank you for your continued support and encouragement.

Sincerely,

Timothy J. Finan       David L. Prince
President and Chief Executive Officer    Chairman, Board of Directors

Board of Directors

• Timothy J. Finan - Olean General Hospital
• David Prince, Chairman - Databranch, Inc.
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• John Sayegh - Greater Olean Area Chamber Of Commerce

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• John Snyder - Vice President For Human Resources
• Cathleen Wright, RN - Vice President For Patient Care Services/CNO
Our Community. Our Hospital.

Over A Century of Caring.
Management Team

- Gail Bagazzoli, RN - Manager, Emergency Department
- Jean Bailey, RN - Director, Nursing Administrative Services
- Tina Baxter, RN, - Nurse Manager
- Mary Beyth, RN, Nurse Manager
- Donna Brenneman, RN - Director, Quality Assurance
- Christopher Carll - Manager, Environmental Services
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- Melanie Gergel - Director, Patient Access
- Lawrence Graner - Director, Materials Management
- Kathleen Grillo - Manager, Medical Records
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- Sr. Dana Hollis - Manager, Pastoral Care
- Christopher Howell - Manager, Cardiopulmonary Services
- Helen Layman - Manager, Diagnostic Imaging
- Sandra Macfarlane - Manager, Rehabilitation Services
- Karen McClelland, RN - Director, Surgical Services
- Lois Nease - Manager, Accounts Receivable
- Robert Piechota - Manager, Laboratory Services
- John Policastro - Director, Community Relations
- Jerri Ritter, RN - Nurse Manager
- Deborah Stevens, RN - Nurse Manager
- Ginny Wilhelm - Physician Relations Coordinator

Profile of Olean General Hospital

- Beds: 186
- Admissions/year: 8,049
- Births: 760
- Days of Care: 37,443
- Emergency Room Visits/year: 28,110
- Ambulatory Surgeries/year: 8,159
- Dialysis Treatments/year: 9,680
- Radiology Exams/year: 64,558
- Laboratory Tests/year: 426,119
- Rehab Visits/year: 44,628
- Total Employees: 948 (800 FTE’s)
- Annual Operating Budget: $76,004,827

2006 Financials

![Olean General Hospital 2006 Revenue by Payer Mix](image)

![Olean General Hospital 2006 Expenses %](image)
It is estimated that 50 to 70 million Americans suffer from some sort of sleep disorder which hinders daily functioning and adversely affects health and longevity. The cumulative long-term effects of sleep loss and sleep disorders have been associated with a wide range of deleterious health consequences including an increased risk of hypertension, diabetes, obesity, depression, heart attack and stroke.

Olean General Hospital’s Sleep Disorder Center relocated to the Hampton Inn to provide a more “sleep-friendly” environment doubling its size to accommodate six sleep studies nightly.

Eric TenBroeck, M.D., board certified Sleep Medicine physician, is the Director of this program which provides services for patients with various types of sleep disorders. Full evaluations include the assessment of a sleep disorder by consultation and, if necessary, by polysomnography (sleep studies) with state-of-the-art equipment. Disorders evaluated include snoring, obstructive sleep apnea, insomnia, narcolepsy, restless legs syndrome, sleepwalking, nightmares, etc. Treatment options include behavioral treatments, pharmacological, surgical, dental appliances, continuous positive airway pressure devices (CPAP), etc.

Olean General Hospital recently introduced a pediatric sleep program to diagnose children with sleep disorders. These children may show symptoms such as excitability, irritability, difficulty staying focused on tasks or school activities and poor attention span.
Physical Medicine and Pain Management

Olean General Hospital recently developed a Physical Medicine and Pain Management program.

Physical Medicine and Rehabilitation involves the management of disorders that alter the function and performance of the patient. Emphasis is placed on the optimization of function through the combined use of medications, physical modalities and experiential training approaches. Electrodiagnostics are used to diagnose and provide prognosis for various neuromuscular disorders.

Common conditions that are treated by physiatrists include sports injuries and musculoskeletal pain syndromes such as, low back pain, traumatic brain injury, amputation, fibromyalgia, spinal cord injury and stroke. Chronic pain management is achieved through a multidisciplinary approach involving physical therapists, occupational therapists and interventional procedures when indicated.
The Gundlah Dental Center was established to provide regular and timely dental care for the community, regardless of insurance type.

This new modern facility consists of four state-of-the-art operatories with digital x-ray equipment. It provides cleanings, fillings and simple extractions.

Under the direction of Gregory McCraith, D.D.S., the center employs dentists, dental hygienists and dental assistants and it is in the midst of planning an expansion to accommodate the enormous demand for services. In order to assure senior citizens access to dental care, the center recently began providing Senior Citizen discounts. Additionally, the center also started a program to accommodate most dental emergencies, including those of new patients, generally within 24 hours.

As part of a community outreach effort, dental staff provide education to local daycare centers and schools, teaching children good brushing habits and the importance of starting an oral care program early.

The Gundlah Dental Center is located at 623 Main Street (Dialysis Building) on the Olean General Hospital campus.
Non-healing wound cases can exact a toll on patients far beyond the pain and discomfort of the wound. They can cause patients to lose their mobility, which may lead to a decline in general health and emotional well being. Patients often become disabled, unable to work and dependent on care from their families.

Chronic wounds, sometimes caused by trauma in accidents and falls, are often associated with underlying conditions such as diabetes, high blood pressure, peripheral arterial and venous disease, emphysema, arthritis, and cancer.

Eighty-six thousand amputations each year are the result of foot ulcers that plague one out of every seven people with diabetes.

Wounds that won’t heal are often signs of larger and more complicated problems. Physicians and nurses in our communities need to be able to call on expertise they can trust.

The Center for Wound Healing And Hyperbaric Medicine at Olean General Hospital offers a wide range of comprehensive wound care services. The Center provides evaluation and treatment of problematic wounds utilizing the latest products and techniques in order to optimize the likelihood of a positive wound healing outcome.

In addition, Hyperbaric Oxygen Therapy (HBOT) is offered in appropriate cases utilizing Sechrist Model 3300 monoplace hyperbaric chambers.

Hyperbaric oxygen therapy is also used in the treatment of carbon monoxide poisoning, decompression sickness, gas gangrene and various other conditions.

The Center is open from 8 am to 4 pm, Monday through Friday with emergency hyperbaric services available 24 hours per day.
Because medical care has become more specialized and increasingly dependent on complex technology, caring for hospitalized patients has changed. More and more patients admitted to hospitals have complex medical issues that demand greater physician presence and expertise. In order to provide on-site medical staffing for round the clock patient needs, 365 days a year, Olean General Hospital recently implemented a Hospitalist program.

The Hospitalist program is staffed by physicians, physician assistants and nurse practitioners who are specially trained in the medical care of patients in a hospital. At the request of a patient’s primary care physician, hospitalists manage an individual’s medical care throughout their hospitalization, coordinating care provided by multiple medical providers such as physician specialists, therapists, pharmacists and care managers. Hospitalist providers stay in close contact with the patient’s primary care physician while managing the entire inpatient episode of care.

Hospitalists, one of the fastest-growing physician specialties, are immediately available to see patients. When necessary, they may visit patients several times a day. Tests that are performed in the morning can normally be reviewed the same day by the Hospitalist and shared with patients immediately. Hospitalist patients also benefit from coordinated, timely and efficient care which may result in an earlier discharge. Upon discharge, hospitalists provide a detailed report of the hospital stay and findings to the patient’s physician so that they can resume care after discharge.

Michael Pelechaty, M.D., Director of the Hospitalist Program, discusses a patient’s treatment with a Physician Assistant, Sara Hines.
Patients coming to Olean General Hospital will notice that exceptional customer service begins before they even walk through the front doors. The Hospital offers free valet parking service at its main entrance for the convenience and safety of all patients and visitors.

Van GOGH, a free non-emergent transportation service, drives local residents in need of rides to and from the Olean General Hospital campus. The van staff includes specially-trained volunteer drivers and assistants that are readily available to assist patients on and off the vehicle. Van GOGH’s hours of operation are Monday through Friday from 8:30 a.m. to 4:30 p.m.

Right, Terry Ryder, Valet Attendant, assists a driver from her vehicle in front of the hospital. Above, a volunteer Van GOGH driver picks up a patient at her home.
Enhanced technology in the Emergency Department

Olean General Hospital’s Emergency Department now utilizes a completely paperless electronic medical record system. This innovative new system tracks the status of care for every emergency department patient, from arrival to discharge - enhancing efficiency and patient safety, every step of the way.

The system shows real-time status of patients and pending tests represented by colors, icons and visual alerts. Critical information is always visible such as allergies, past medical history and vital signs. One-touch charting choices allow for quick and easy input and physicians use bedside order entry with handheld units to order tests and studies.

Expanded hours now offered in ITC from 11 a.m. to 11 p.m.

Whether it’s lumps, bumps, sprains, simple fractures, allergic reactions, lacerations, a cold, or some other urgent condition, the Immediate Treatment Center (ITC) is available for you. We now provide ITC care seven days a week from 11 a.m. to 11 p.m. Outside of these hours, Olean General Hospital offers a 24-hour physician-staffed emergency department to treat any and all emergency needs with the added support of a full range of ancillary services including the best diagnostic imaging equipment in the region, a JCAHO approved laboratory, cardiopulmonary experts and a team of specialists.

Right, a screenshot from the new patient tracking system that accompanies the Emergency Department’s electronic medical record system. The software allows for greater efficiency in the Emergency Department.
Bigger. Better. Faster. Olean General Hospital’s Department of Diagnostic Imaging provides the most advanced technology available. With the recent addition of a new Espree High-Field Open MRI and state-of-the-art 64-slice CT Scanner, Olean General Hospital simply has the best diagnostic imaging technology in the region.

Over the past two years Olean General Hospital has upgraded its entire complement of diagnostic imaging equipment to allow its board-certified radiologists and physicians to see things never before possible.

For patients, this means the most accurate diagnosis and treatment anywhere.
Above, Ann Hawkins, CT Technologist, observes a patient in preparation for a CT scan.
New Physicians in 2007

Ramani Arya, MD - Family Practice
4039 Route 219
Suite 102
Salamanca, NY 14779
(716) 945-2233

Kurt Benham, M.D. - Ophthalmologist
Allegany Eye Associates
130 S. Union Street
Olean, NY 14760

Gary Carl, MD - Urology
Olean General Hospital
(716) 375-7400

Tahir Chauhdry, DO - OB/GYN
Women’s Health of WNY
130 S. Union Street
Suite 7
Olean, NY 14760
(716) 372-2229

William Chlostoa, MD
Center for Wound Healing & Hyperbaric Medicine

Cyril Gunawardane, MD - Cardiology
Olean Medical Group
535 Main Street
Olean, NY 14760
(716) 372-0141

P. Henri Lamothe, MD
Chief of Emergency Department
Olean General Hospital

Gregory McCarth, DDS
Gundlah Dental Center
Olean General Hospital
(716) 375-7300

Rusty Moore, DO
Physical Medicine & Rehab
Olean General Hospital
(716) 375-7333

Michael Pelechaty MD, - Hospitalist
Olean General Hospital

Lee Ruotsi, MD
Center for Wound Healing & Hyperbaric Medicine
Olean General Hospital
(716) 375-7400

Shazia Siddiqi, MD - Pediatrics
610 Wayne Street
Olean, NY 14760
(716) 372-1570

Josephine Thangathurai, MD Family Practice
Southern Tier Community Health Ctr. Network
500 Main Street
Olean, NY 14760
(716) 375-7300

Alexandra Wesley, MD - Radiology
Olean General Hospital

Golden Stethoscope Award

Left to right, Nadeem Khan, M.D., Thayaparan Mathanakaran, M.D., and Henry Storch, M.D. were 2007 winners of the Golden Stethoscope Award.

The Golden Stethoscope Award recognizes physicians who demonstrate extraordinary patient care, caring and compassionate communication by exhibiting an exceptional level of professionalism, integrity and teamwork in caring for patients and families.
Southern Tier Healthcare and Olean General Hospital collaborated this year to develop a Child Advocacy Center.

Until now, a child who was a victim of abuse was often unknowingly revictimized by the agencies and people who were supposed to help. Professionals from the child protection, investigative, legal and medical systems would interview the child separately and repeatedly in police stations and hospitals and other environments designed for adults.

Earlier this year, Olean General Hospital and Southern Tier Healthcare coordinated the development of the Southern Tier Child Advocacy Center.

The Southern Tier Child Advocacy Center is a safe child friendly center that supports a multi-disciplinary investigative approach to child physical and sexual abuse allegations. Historically, abused children were shuffled from agency to agency telling their story of abuse and reliving these terrifying moments over and over again. This center brings together agencies in one child friendly setting that is physically and psychologically safe for children. This collaborative approach is proven to reduce the trauma experienced by child victims and supports the healing process accountable.

Pictured above is the play area at the Child Advocacy Center located on the Olean General Hospital campus.
The following is a listing of gifts by category received from September 1, 2006 to September 30, 2007. We again extend our deepest appreciation to you.
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Donor Listings

Carol L. Mahoney and Ira Katzenstein
In memory of Dennis M. Mahoney, M.D.
and In memory of Jack Godfrey, M.D.
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In celebration of our three grandchildren,
Rick, Ryan and Riley
and in celebration of Flosse & Katie
Julie Mikolajczyk
In memory of Jean Wind
Ellsworth Milks
In honor of 2nd Floor nursing and staff
Cathy Miller
In celebration of my family
Stephen W. Milley
Anne Milligan
Cathy Milliken
In memory of Auntie Nonie
Frances H. Milliman
In memory of Glen B. Milliman
Charles and Jean Moehring
Daniel P. Mohr
Natalie "Ned" Mollica
Jan Moore
In memory of Francis & Lillian Stewart
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In memory of our parents
Jerry & Marianne Morgan
In honor of Dr. William Ciahak,
Dr. William Jaremko,
Dr. Richard Scott and Dr. Nadeem Khan
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Kimberly Mulkin
In memory of Ethelene Brown
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In memory of Wilfred, Anthony
and Gayle Nash
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In honor of my Husband and Children
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In celebration of Theodore Gundlah
Royill and Phyillis Preston
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Phyllis M. Quick
Douglas Rhodes
Annette Rickey
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Mr. and Mrs. Raymond Sader
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on their 50th Wedding Anniversary
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Mary Ann Sawaya
Diana and Tim Scantlon
In memory of Ruth Payne
and Daniel H. Scanlon
Chis Scaturo
Mr. and Mrs. Kelly and Kim Schauer
In honor of our son, Henry W. L. Schauer
Marjorie Schaumleffel
Daniel R. Schnell
Rudy and Edie Schrot
Mark R. Schuler
Clair and Janet Schuman
In celebration of our Grandchildren
Ben and Rose Schwabenbauer
In memory of Ben & Corrie Schwabenbauer
Dr. and Mrs. Paul Schwall
Heidi Beck Schwarz
In memory of Patricia Ross and
In honor of Arthur Beck on his retirement
Victoria A. Schwentner
In celebration of the 2007
JCC Nursing Class
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In memory of Ted & Sophia Scotty
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In memory of Galvin Anderson, M.D.
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Viktor L. Skadowski
A Christmas Remembrance in memory of
John J. and Helen M. Slade
Bob and Vicki Slievenski
In honor of Robert Nugent
Mr. and Mrs. Donald Sloucum
Elsie Smith
In memory of Emily Packer
Sharon Smith
Sherry and Jerry Smith
In honor of John Robey
Stu and Mimi Smith
In loving memory of Gert Kornet
Maxlyn Snyder
In memory of Maxson M. Frost
Brian, Lisa & Anastasia Sortore
Kathleen Speta
In honor of my co-workers in Dialysis
The Sports Locker, Inc.
Sandy Staley
In memory of John & Betty Kimball
Norma B. Stephann
In memory of Stanley E. Stephan
John and Helen Stephens
Dan and Tina Stetz
In memory of John and June Kiszony
Laurie Stewart
In honor of my family
Robertta Stickles
Jim & Suzanna Stobiers
Mr. and Mrs. Paul Stokes
Jo Strong
In celebration of my new job
Mary M. Sullivan
In memory of Richard Dawson
Mary M. Sullivan
In memory of Marie Walterich Grossman
Michael and Melissa Sullivan
In memory of Jay A. Brooks, Sr.
Tom Sullivan
In memory of Florence J Sullivan
Ruth Sutter
Colleen Swift
In memory of my Mom, Athelene Perry
The Sports Locker
James J. Tanous
Jane S. Taylor
Debbie and Neal Teachman
In honor of our nieces and nephews
Gail – Carol Theobald
Tracy Threadgill
In memory of my granddaughters,
Paige Threadgill
Brianna Thomas
Danie M. Travis
Andrea Trisciuzzi and Chuck Gannon
Richard and Jean Wilson
Shannon Vierack
In memory of my Grandparents
Judith Holt Wachob
Wesley Wakefield
Becky (Maureen) Walenczyk
In celebration of Ben & Boo
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In honor of the Nursing Staff of OGH
Edith M. Walker
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Darlene Washington
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In memory of Andy Waterman
Lanna Waterman
In memory of Raymond Waters
Richard and Ann Waters
Karen and Bill Weatherell
In memory of Ann Alumhadi
Elizabeth Webb
Frederick and Diane Weiss
In honor of my uncle, Theodore Gundlah
and the naming of the Gundlah Dental Center
Lanna Waterman
In honor of the Information Systems Team
Mr. and Mrs. Darryl Whitcomb
In celebration of
Leslie and Kyle Whitcomb
John and Kim Whitney
Elizabeth Wilcox
In memory of Owen Wilcox and Jacob
Bury Family
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Kari Williams
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In memory of Dewey Wilkover
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In honor of my son, Zachary
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Cutco employees and members of the
Saratoga’s Union Local 5429
Drs. Ashok and Yogini Kothari
Marketing Technologies of WNY, LLC
The Wanderers Motorcycle Club
Wierzalz of America
The following is a list by categories of the cumulative gifts of $10,000 or more given to the Olean General Hospital Foundation. We extend our deepest appreciation to you.

**Dignitaries**

**Gifts of $10,000,000 and above**
- Charles Norton Adams
  In loving memory of my mother, Mabel Norton Adams
- Anonymous
- Mabel Norton Adams Society Charter Members
- Dr. Adil AlHumadi
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- Skip & Greta Wilday
- Mike & Carol Wittmeyer
- In memory of John H. Burns
- Margaret Wright

**Visionaries**

**Gifts of $1,000,000 - $9,999,999**
- Francis J. Ryan

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**Gifts of $500,000 – $999,999**
- Alicas Corporation
  Its Officers and Employees
- Mr. & Mrs. Erick (Marianne) Laing
- Mr. & Mrs. James (Carol) Stitt
- Mr. & Mrs. Francis (Marla) Weinaug
- Mr. & Mrs. Robert (Maureen) Lorenz
- Steven D. Boser
  In grateful appreciation of my mother, Ann Boser
- Louis & Patricia Magnano

**Guardian**

**Gifts of $250,000 to $499,999**
- Anonymous
  Catherine M. Cridler
  Dresser Rand Company
  Estate of Arleen Edel, RN
  Inez Hupp
  Mildred Milliman
  In memory of Belle Bennett and Gertrude Ebeling

**Humanitarian**

**Gifts of $100,000 to $249,999**
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  William M. Kinley
  In memory of Mr. and Mrs. Adam C. Kinley
- F. T. and Anna C. Manley Memorial Fund
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  Estate of Lea Tindolph, M.D.
- Karen A. Traver
- Dr. Joseph J. Tripodi & Family
  In loving memory of Elizabeth J. Tripodi
- & Joseph A. Wintemantel, M.D.
  St. Francis Hospital - Chief of Surgery

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  Richard Danforth Brown
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  Butchello Memorial Golf Tournament
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  Robert A. Catalano, M.D.
  & Madeline F. Catalano
  In honor of Anthony and Ida Catalano
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  Mr. & Mrs. Kirk S. Davis
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  In celebration of our children and
  grandchildren
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  In memory of Francis and Margaret Mahar
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  Ranjit Dhalwali, M.D.
  Manju Gupta, M.D.
  Peter Sicletta, M.D.
  The Estate of Donald Ronn
  Rotary Club of Olean
  In memory of Marie Lorenz
  and in honor of the significant
  contributions made to our community
  by Bob and Marie Lorenz
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  In memory of Dr. Frank M. and
  Joan Quinn McCarthy
  Dr. & Mrs. Richard D. Scott
  Jim & Paula Snyder
  In recognition of all the wonderful
  hardworking and caring nurses
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The following is a listing of gifts by category received from September 1, 2006 to September 30, 2007. We again extend our deepest appreciation to you.

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This listing reflects gifts received between September 1, 2006 & September 30, 2007. Memorial gifts received from our Annual Campaign are included in that listing.

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The following is a listing of gifts by category received from September 1, 2006 to September 30, 2007. We again extend our deepest appreciation to you.

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Marcia Storch in honor of her excellence in teaching
Lanna Waterman

Diane Scaturo in honor of her birthday
Karen & Rick Fohl

In spite of our diligent efforts to be accurate in listing, we confess to the possibility of human error. If your name has been misspelled or omitted, please accept our apologies & notify the Olean General Hospital Foundation at 375-7445. Thank you.

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In grateful appreciation of the Olean General Hospital Auxiliary for their tireless efforts over the last 50 years. Their dedicated fundraising efforts have provided our hospital with the ability to purchase advanced technology and to update needed equipment and supplies.

Each year the Auxiliary raises thousands of dollars for the hospital at the Annual Strawberry Festival. Activities at this early summer event include raffles, face painting, food, a health fair, and of course, strawberry shortcake.

Special thanks to all who have made gifts.
They have done so for the sheer joy of knowing they have done something special.